Moon Valley Properties

248 3rd Street #475,

Oakland, CA 94607

October 12, 2020

Dear Tenants,

As we continue to work with the California Water Resource Board, Sonoma County Water Board, PG&E, the city of Santa Rosa, and our well service company to restore safe drinking water to all our properties, we would like to provide an update as to the condition of your units.

Without safe, potable drinking water your units are not habitable and Moon Valley Properties recommends that you do not return to your unit until safe drinking water has been restored. Moon Valley Properties is not assessing any rent charges until there is safe drinking water in your units. If you have already paid your rent through our online portal or sent us a check please contact us at (707) 408-8184 so that we may return your rent to you as quickly as possible.

If you have renter’s insurance and need help or additional information for your claim feel free to contact us directly or have your insurance company get in touch with us. We are currently trying to procure a generator as we wait on an electrical permit from the City of Santa Rosa so that we can begin our next phase of repairs. We are trying to keep tenants as informed as possible as we continue our efforts to repair the well and water pump and we thank you for your patience and understanding.

Sincerely,

Moon Valley Properties

(707) 408-8184