



October 1, 2020

Dear Tenants,

Today we were given permission to enter the neighborhood and start assessing any damages to your units, the water pump and well, and the surrounding area. First and foremost we are issuing a boil water alert to all tenants that have re-entered their units. Do not cook or drink the tap water without boiling it to the specifications set forth in the below boil water alert until Moon Valley Properties advises you that it is safe.

We will be assessing the condition of the well and the water pump and plan to make any necessary repairs to restore water to your units. Once the well is in working order we must pass two consecutive days of bacteria samples before the water is safe to consume. We will update tenants as we assess damages and keep you updated on repairs and testing.

We understand that this is an added frustration, as many of you have been displaced since Sunday night, and will be working as quickly as possible to restore safe drinking water to your units.

Thank you,

Moon Valley Properties

(707) 408-4148

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Brand Road Water System

10/01/2020

BOIL WATER NOTICE

Boil Your Water Before Drinking or Food Preparation to Avoid Illness

Due to the recent wildfire the State Water Resources Control Board, Division of Drinking Water, the Sonoma County Health Department, and the Brand Road Water System are advising residents of Moon Valley Properties on Brand Road, Melita Road, and Susan Drive in Santa Rosa, CA to only use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution to avoid stomach or intestinal illness. The affected area includes: Melita Road, Brand Road, and Susan Road.

We will inform you when tests show that water is safe to drink and you no longer need to boil your water. As we continue to assess the damages to the well and pump, we will update you as to when the problem will be resolved.

If you have questions about other uses of tap water, such as bathing and dish washing, please call your water system or read this guidance: <https://www.cdc.gov/healthywater/emergency/dwa-comm-toolbox/before/tools/What-to-Do-During-a-Boil-Water-Advisory.docx>

Do not drink the water without boiling it first



- Boil all water for one (1) minute (rolling boil).
- Let water cool before drinking.
- Use boiled or bottled water for drinking, brushing teeth, and food preparation until further notice.
- Boiling water kills bacteria and other organisms in the water.

If you are unable to boil your water:

Household unscented liquid bleach



- For clear water, use 8 drops (1/8 tspn.) of bleach for 1 gallon of water. For cloudy water, filter through a clean cloth and use 16 drops (1/4 tspn.) of bleach for 1 gallon of water.
- Mix well. Allow to stand for 30 minutes before using.
- Water may taste or smell like chlorine. This means disinfection has occurred.

Water disinfection tablets



- Please follow the manufacturer's instructions.

If you are concerned about your health or the health of a family member, contact your health care provider or [\[local health department\]](#).

For more information, call:

Sonoma District State Water Resources Control Board District Office:

(707) 576-2145

DWPDIST18@waterboards.ca.gov

Please share or post this information with others who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.